



Individual and Family Application Form

MPESA PAYBILL NO: 333200

NOTICE: AAR Insurance Company Limited respects your right to privacy. Please take time to carefully read the privacy policy found at the end of this form to understand how we process your personal information.

Details of the Proposer

Name: Nationality:
First Name Middle Name Last Name

Postal Address: Postal Code: Country of Residence:

Telephone No. (Office): Mobile No:

Marital Status: Email Address:

PIN No.: ID No./Passport No.

(Attach Copy of Each)

Current permanent address & physical / residential address:

Are you Employed? Yes ☐ No ☐ or Self Employed? Yes ☐ No ☐

If employed, state your current employer:

Occupation:

Source of Income / Wealth:

- | | | | |
|---|---|--|--|
| <input type="checkbox"/> Salary | <input type="checkbox"/> Business Proceeds | <input type="checkbox"/> Pension
(Recipient of Annuity) | <input type="checkbox"/> Rent
(Real Estate) |
| <input type="checkbox"/> Legal Settlement | <input type="checkbox"/> Royalties | <input type="checkbox"/> Inheritance | <input type="checkbox"/> Donations |
| <input type="checkbox"/> Winnings
(Lottery/ Casino/Bettings) | <input type="checkbox"/> Savings | <input type="checkbox"/> Sale of Investment | <input type="checkbox"/> Sale of Property |
| <input type="checkbox"/> Non-Income generating dependant | <input type="checkbox"/> Other (please specify) | <input type="text"/> | |

Details of the proposer

Enter details of the spouse (01) and all dependants to be included in the application for membership in order of age (descending) where applicable								
Category	Surname	First Name	Middle Name	Gender		Date of Birth	Height	Weight
				M	F	DD MM YYYY	(CM)	(KG)
00 Principal				<input type="checkbox"/>	<input type="checkbox"/>			
01 Spouse				<input type="checkbox"/>	<input type="checkbox"/>			
02 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			
03 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			
04 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			
05 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			
06 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			
07 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			
08 Dependant				<input type="checkbox"/>	<input type="checkbox"/>			

Name of Beneficiary: ID/Birth certificate no: Relationship: Phone Number:

Name of Next of Kin: ID/Birth certificate no: Relationship: Phone Number:

Please indicate the details of the person that shall receive the last expense proceeds

I hereby confirm that the information provided in this form is true, complete and accurate.

Should there be any inaccuracies or changes to the information provided, I shall promptly notify AAR by sending an email through privacy@aar.co.ke.

Cover Options

Scope

Inpatient Cover Options (Tick Option)	Platinum <input type="checkbox"/>	Gold <input type="checkbox"/>	Silver Plus <input type="checkbox"/>	Silver <input type="checkbox"/>	Bronze <input type="checkbox"/>	Cover Me <input type="checkbox"/>	Per Family <input type="checkbox"/>	Per person <input type="checkbox"/>
Outpatient Cover Options (Tick Option)	250,000 <input type="checkbox"/>	200,000 <input type="checkbox"/>	150,000 <input type="checkbox"/>	100,000 <input type="checkbox"/>	75,000 <input type="checkbox"/>	50,000 <input type="checkbox"/>		Per person: <input type="checkbox"/>

Name of current/previous health insurer and the expiry date:

Previous Membership Number:

Have you or any of your dependants ever been declined or premium loaded by any health insurer?: ☐ Yes ☐ No

State which one:

Confidential Medical History

Have you or any of your dependants ever had (been diagnosed and/or treated for) any of the following medical conditions? Kindly answer YES or NO to all the questions below, answers are required for each applicant. (ask a doctor for assistance if needed)

NOTE: if the answer is YES to any of the questions which follow, you will be required to provide details of the medical condition. AAR Insurance may request you to provide a medical report, without which your application may be delayed.

Questions	00	01	02	03	04	05	06	07	08	09	10
1. Blood group (If known)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Cancer, growth or tumors whether benign or malignant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Cardiovascular (heart and blood vessels) disorders including high blood pressure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Respiratory and ear nose and throat (ENT) disorders including asthma, tuberculosis, hearing & speech impairment, adenoids and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Edocrine disorders including high cholesterol, diabetes, thyroid abnormalities, obesity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Eye related disorders including glaucoma, blindness, cataracts and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Gastro-intestinal disorders including peptic ulcer disease, heartburn reflux, haemorrhoids, pancreatitis, hepatitis, hernias and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Gynecological & Obstetric disorder including caesarian section, fibroids, ovarian cysts, infertility, pelvic inflammatory, menstrual irregularities, abnormal pap smear, hormone treatment, miscarriages and any other including pregnancy status and or pregnancy related conditions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. Genitourinary disorders including enlarged prostate, kidney failure, dialysis, kidney stones and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Musculoskeletal disorders including arthritis, gout, back problems, physical disabilities, joint problems and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Neurological & psychological disorders including epilepsy, mental disabilities, paralysis, schizophrenia, depression, bipolar disorder, attempted suicide, alcohol or drug dependency/ addiction and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Blood & connective tissue disorders including leukemia, HIV & AIDS. systemic Lupus Erythematosus (SLE) and any other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Congenital/inherited/hereditary disorders including birth defects, sickle cell disease umbilical hernia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Skin disorders including eczema, keloids, warts, acne, moles, melanoma and any other.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Have you ever been hospitalized?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Have you had any other medical conditions not mentioned above? Please state.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. Do you have any allergies?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

COMMENTS

I have appointed _____ to be my Agent/Broker for this policy

Agent/Broker Declaration

I confirm that I have explained to the client the benefits, terms & conditions, and exclusions of AAR Insurance Company Limited.

Full name of Agent / Broker: _____ Tel: _____

Signature of Agent / Broker: _____ Date:: _____

Declaration

IMPORTANT: The following, in conjunction with the membership policy document, constitutes the contract with AAR Insurance. Please sign below to acknowledge your agreement, unless any aspect is unclear, in which case, kindly seek further guidance from AAR Insurance. It's important to note that all references to the singular include dependents under 18 years of age. The policyholder must sign the declaration on their own behalf and on behalf of all dependents under 18 years of age.

- i. I declare that all those persons named in the application form are members of my immediate family for whose membership I am responsible.
- ii. I am applying for the service combination of AAR membership as marked on the first page.
- iii. My country of residence is the Republic of Kenya and I will inform AAR within reasonable time if it ceases to be so.
- iv. I have declared all material facts whether or not asked. I understand that AAR reserves the right to reject my application or terminate membership with or without reason. I agree to notify AAR of any subsequent changes in my health information including medical conditions and understand that this may cause AAR to modify or discontinue my membership.
- v. I understand and agree in particular that:
 - a. The cover will run from the policy commencement date until the expiry date indicated on my policy document.
 01. I am entitled to renew my cover on or before the expiry date. Failure to renew before the expiry date will result in the forfeiture of the policy cover. In such a case, I must submit and complete a new membership application form and will be treated as a new member.
 02. As a new member, AAR will not cover the costs of hospital admission for illness or related Rescue and Evacuation that falls within the waiting period provided for in the relevant policy document.
 03. AAR will only provide service outside my country of residence during the first 45 days of absence from country of residence in any one visit.
 04. If I travel outside my country of residence only for inpatient emergencies cases, claims incurred in this regard will only be paid on reimbursement bases. I must notify AAR at least 48 hours before my date of travel.
 05. I shall inform AAR of any scheduled hospitalization at least 48 hours prior to admission, and in the event of an emergency I must contact AAR within 24 hours of admission. Once AAR has approved the hospitalization, medical services will be provided and bills shall be paid directly to the medical service provider and /or to the member in case of reimbursement.
 06. AAR reserves the right to cancel my policy cover for any misrepresentation. I will be liable to refund to AAR on demand all cost incurred by it in connection with rescue, evacuation, hospitalization or other services provided by it.
 07. AAR having relied on such misrepresentation, reserves the right to determine the medical provider that shall offer services in any given case. If a member prefers to seek services from non-panel providers, AAR liability will be limited to covering costs as charged by its panel doctors, hospitals, or facilities of choice.
 08. I will only be entitled to benefits from the commencement date and subject to my policy cover limit.
 09. AAR will not refund any premium unless I choose to cancel my membership within 30 days from my cover commencement date. In such a case, I may apply for a refund provided that no services have been rendered by AAR on my behalf.
 10. I understand that medical evaluation is a mandatory requirement at the inception of this contract, if I or any of the dependants has attained 55 years of age. Notwithstanding the foregoing, AAR reserves the right to require medical evaluation from any applicant regardless of their age. Members and or dependents aged 65 years and above shall undergo mandatory annual medical evaluation.
 11. I understand that if my membership is not renewed on or before the expiry date, this contract shall be deemed to have been terminated. Renewals shall be processed upon AAR's receipt of written confirmation along with the appropriate premium payment. I further understand in renegotiating a new contract, AAR may at its discretion require my fulfillment of new conditions to join including but not limited to medical examination and AAR's decision thereon and revised membership fees.
 12. I hereby consent to AAR contacting Medical service provider involved in my and or my dependants medical treatment. I also authorize such medical service providers to disclose my complete medical and hospital records to AAR or its advisers as maybe required for purpose of this cover.

Privacy Policy

Welcome to AAR Insurance Limited ("AAR") Privacy Notice. AAR is committed to ensuring that your Personal Data is collected and used lawfully and transparently. We process your personal information according to the provisions of the Data Protection Act, 2019, and its supporting Regulations.

1. Scope of this privacy notice

This privacy notice applies to anyone who interacts with us through our products and services ("you," "your") in any way.

2. How we collect your personal data

We collect personal data directly from you by email or hardcopy documents or indirectly through third parties who act on our behalf (e.g., agents, brokers, or your employer) or whose assistance is necessary for the purposes of offering our products and services to you.

3. What Categories of personal data do we process about you and/or your dependents?

Biodata, contact data, identification information, location data, financial information, employment data, sensitive personal data such as health data, children's data, and biometric data.

4. How do we use your personal data?

To provide you with information on our products and services; process your premium and other payments; carry out market research, statistical analysis and customer profiling; improve quality of our products and services; and comply with our legal obligations among others.

5. Lawful grounds for processing your personal data

We process your personal data on the following legal bases: consent, performance of a contractual obligation, compliance with our legal obligations, our legitimate interests, for vital interests, and for historical, statistical, journalistic, literature and art or scientific research.

6. You have the following rights over your data

Right to information, to access, rectification, erasure, restriction, objection, data portability, and the right not to be subject to automated decisions.

7. Whom do we share your information with?

AAR Insurance may share your personal information with appropriate personnel within AAR, third-party service providers including M-TIBA, SMART, cloud system service providers, intermediaries, consultants, lawyers, assessors, investigators, doctors, and auditors. We share data on a need-to-know basis and under clear contractual terms.

8. International transfer of personal data.

AAR Insurance stores your personal information on cloud systems whose servers may be located outside Kenya (Ireland) and has put in place appropriate safeguards to protect the personal data.

AAR Insurance Company Limited may process your confidential medical history and children's information over its cloud systems whose servers are located outside Kenya. Should we do so, we have put in place adequate technical and organisational measures compliant with Data Protection Act, 2019 to safeguard your personal information over such transfers.

9. How do we protect your information?

AAR Insurance has put in place appropriate technical, physical, legal and organizational measures to safeguard your data consistent with applicable privacy laws and its own internal policies.

10. How long do we keep your information?

AAR Insurance keeps your personal information in line with the retention periods required by law and our data retention and disposal policy.

11. Where should you direct your privacy complaints?

For any questions or complaints visit any of our offices or email to privacy@aar.co.ke.

CONSENT

1. I consent to my phone number and email being used to receive marketing information
2. I hereby give AAR Insurance my consent to process personal data relating to my dependants below the age of 18 years.
3. I do not consent to AAR Insurance to processing personal data relating to being a minor below the age of 18 years.
4. I consent to the sharing of my policy document and schedule with my intermediary for administration purposes.

Signature of Policy Holder:

Date:

Agent/Broker Declaration

I confirm that I have explained to the client the benefits, terms & conditions, and exclusions of AAR Insurance Company Limited.

Full name of Agent / Broker:

Tel:

Signature of Agent / Broker:

Date: